

# STAND



world relief  
**annual report**

FISCAL YEAR 2011



IN PARTNERSHIP WITH YOU  
AND MORE THAN **100,000**  
CHURCH-BASED VOLUNTEERS,  
WE HAVE SERVED OVER  
**4 MILLION PEOPLE...**

## From the President & CEO



### DEAR FRIENDS OF WORLD RELIEF,

For more than 65 years, people, communities, and churches all across the world have joined together to follow the call of the Prophet: *To do justice, love mercy, and walk humbly before our God.* (Micah 6:8) From the carnage of World War II to the devastated neighborhoods of Haiti, time and time again, we have seen hope rise through the ashes.

Today, churches everywhere are championing the cause of the poor and oppressed. Mothers and fathers have lifted their homes from poverty. Families have overcome crisis. Thousands of children no longer cry themselves to sleep with hunger.

In 2011, in partnership with you, World Relief served over 4 million people in their deepest need. I invite you to explore these pages. Tread the path of justice, mercy, and humility and discover an indomitable hope.

It is my sincere honor to serve our Lord together with you and the worldwide staff and volunteers of World Relief. We live in unprecedented times and we all serve an indispensable role.

Thank you for standing with the vulnerable.

Stephan J. Bauman

A handwritten signature in black ink that reads "Stephan J. Bauman". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

*President & CEO*  
World Relief



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For the purpose of confidentiality, names in narratives have been changed.

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**Cover Image:**  
Marianne Bach, Malawi 2011

**Back Cover Image:**  
Marianne Bach, Burundi 2011



**RESPONDING TO REFUGEE NEEDS SINCE  
1979, WORLD RELIEF HAS SETTLED OVER  
240,000 REFUGEES  
BY ENGAGING THE CHURCH TO  
WELCOME THEM INTO THEIR CHURCHES,  
HOMES AND LIVES.**





“HE HAS SHOWN YOU, O MORTAL,  
WHAT IS GOOD. AND WHAT DOES  
THE LORD REQUIRE OF YOU?  
**TO DO JUSTLY,  
LOVE MERCY AND  
WALK HUMBLY  
WITH YOUR GOD.”**

MICAH 6:8

## The Church

**GOD HAS CALLED THE CHURCH TO CHAMPION THE CAUSE OF THE POOR AND SERVE THE WORLD’S MOST VULNERABLE.** World Relief exists to unleash the Church to fulfill its call to do justice, love mercy, and walk in humility.

We are living in an age of unprecedented outpouring of mercy and justice from the worldwide Church, a reformation of deeds – deeds that are changing the world. Children, once malnourished, thrive. Mothers and fathers, previously without income, become entrepreneurs. Communities overcome their own poverty.

We have a distinctive call to the Church, as servant and catalyst. In partnership, we engage and connect churches – either locally to the immediate needs of the vulnerable – or globally to the great causes of our day.

From congregations all over the world, World Relief mobilized over 100,000 volunteers to serve the needs of their neighbors. As they serve in word and deed, many discover Christ. In

discovering Christ, many begin to join the cause of justice proclaimed by Christ. This ever-growing impact brings lasting and sustainable change to their families and communities.

God is calling you to champion the cause of the poor. He longs for the broadest, most diverse social network on the planet – the Church – to rise up like never before to engage in the great causes of our time. To feed the hungry. To heal the sick. To stand for the vulnerable. To meet the needs of our neighbors as Jesus did.

As in Micah’s day, the cry for justice cannot be silenced.

Join us as we, together, celebrate our impact and continue to follow Jesus to do justice, love mercy, and

**stand for  
the vulnerable.**





**“WHATEVER YOU DO FOR  
ONE OF THE LEAST OF THESE,  
YOU DO FOR ME.”**

## The Most Vulnerable

THE PROPHETS SOUGHT TO TURN THE HEARTS OF THE PEOPLE TO FOUR GROUPS: the widow, the orphan, the stranger, and the poor. These were the most vulnerable in Jesus' day. Today, the most vulnerable are no different. They are devastated by crisis, afflicted with disease, overwhelmed by hunger, and burdened with poverty. Women and children take the brunt of worldwide human suffering. Refugees and immigrants are rejected in their flight to new life. The lives of the poor grind on silently, day after day.

Amidst this cacophony of need, Jesus says, "Whatever you do for one of the least of these, you do for me."

World Relief calls, leads, and strengthens the worldwide Church to find peace in the crisis, food for the hungry, health for the afflicted, and opportunity for the poor.

Discover hope in these stories. Refugee families, forced to flee from their homeland, are welcomed into safety by the local church. Concerned parents, once lacking resources to keep their children healthy, find renewed hope through their church care groups. At-risk youth, vulnerable to being trafficked, avoid trafficking situations through church-based community youth programs.





# CRISIS TO PEACE

Disaster Response | Refugees | Anti-Trafficking | Peace Building

**When natural disasters strike or political violence and war erupt, families and communities already in vulnerable states often have little choice but to flee their homes and escape with little more than their lives. Many lose everything, and their journey to safety and restoration may take many years.**

**WORLD RELIEF PARTNERS WITH LOCAL CHURCHES** to be the welcoming and healing hands of Christ, bringing hope to the weary. Whether working on the ground during disasters or helping a trafficking victim start a new life, in love, they combine their capacity, expertise, and energy to surround and support those in transition to find safety, peace, and restoration.



## INDONESIA - DISASTER RISK REDUCTION

In Indonesia, a country prone to earthquakes and flooding, World Relief does more than respond to disasters. World Relief staff, field experts in crisis-management, conduct trainings in recovery, reconstruction, and disaster-preparedness. These trainings save lives when disasters hit, helping the local church provide an immediate, on-the-ground response.

FINDING RESTORATION  
IN CAMBODIA

WHEN 12 YEAR OLD MALY joined her sister on a trip to their aunt's, she had no idea her sister was about to sell her to a brothel. A victim of her family's desperation, she endured abuse and enslavement for 7 long years.

Maly eventually found an opportunity to escape, but in her freedom, her body only grew progressively weaker. Eventually, her worst fear was recognized - she was HIV-positive. With few resources and no family support, she was desperate and alone. In her own words, she "just laid down in hopelessness."

A member of one of World Relief's Cambodian cell churches found Maly and introduced her to their HIV/AIDS support group. Her new family took her for treatment, supported her, and

surrounded her with Christ's love. Maly says, "When I discovered I was infected, I just wanted to die because it was so difficult. Then they shared with me about the love of God, that He loves me and that He can give me a life. That's why I'm still alive today."

For victims like Maly, the support and love from cell church families are the light of hope shining through darkness. Through HIV/AIDS support groups, advocates, and volunteers, World Relief helps trafficking and forced labor victims begin the path of restoration and new life.

Through prevention-focused training and education of cell church leaders, World Relief equips community health volunteers, youth, children, and mothers to protect themselves against traffickers. Educated to identify dangerous situations, entire communities are empowered to make their community a trafficking-free village, breaking the existing pattern of another young girl or boy being sold.



PROGRAM SPOTLIGHT:  
TURKANA

In a region much-neglected by the media, 3.5 million people in Turkana, Kenya, suffered a severe drought and subsequent food crisis. Several consecutive years of inadequate rains resulted in the worst drought in 60 years, with 37% of children malnourished at the height of the crisis.

World Relief, Parklands Baptist Church in Nairobi, Kenya, and local churches in Turkana partnered to respond. World Relief implemented an emergency response program consisting of general food distribution and transitional activities, including borehole drilling for immediate access to clean water, pediatric nutrition education, and supplementary food for children. Local Turkana pastors identified the most vulnerable in their community and began distributing food, often walking 3-5 hours to help distribute aid.

In partnership with a network of Nairobi, Turkana, and US churches, World Relief now has an established office in Turkana and is committed to empowering the church and helping the Turkana grow their own food.

Impact

PEACE  
BUILDING -  
DR CONGO

600 Congolese churches are partnering for peace.  
220 Peace Agents were trained to resolve conflict peaceably and to reject violence.  
22 Peace Committees are sharing peace-building skills with neighbors.  
4,776 people were served in 3 pilot areas where peace replaced bloody tribal conflict that had raged for years.

ANTI-  
TRAFFICKING

46,720 children and teens taught how to identify dangerous situations through awareness and effective prevention measures.  
21,000 trained community members, volunteers, and parents committed to cascading information to their communities and neighbors.

NUMBER SERVED  
BY COUNTRY  
Cambodia - 67,720

DISASTER  
RESPONSE

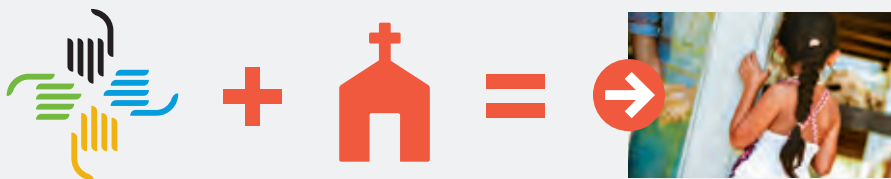
582,770 victims of tsunamis, flooding, and war and conflict in 8 countries were served.  
136 churches are partnering to bring restoration to their communities.

NUMBER SERVED  
BY COUNTRY  
Indonesia - 16,480  
Ivory Coast - 20,000  
Sudan - 110,642  
South Sudan - 403,210  
Japan - 2,670  
Pakistan - 7,308  
Kenya - 2,500  
Sri Lanka - 15,000

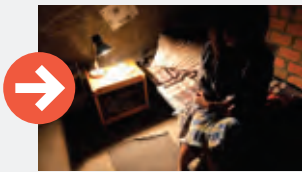
JOB 5: 15-16  
God rescues the needy from the words of the wicked and the fist of the mighty. The poor are filled with hope, and injustice is silenced.

STORY OF EMPOWERMENT:

The local church is empowered to bring sustainable change through partnership with World Relief.



Maly was 12 years old when her older sister said she was no longer wanted and sold her to a brothel.



After 7 long years she escaped, but she was very sick and weak.



Members of World Relief's Hope program in Cambodia embraced Maly, cared for her, and welcomed her into their church.



They shared with her how much God loved her. They told her she could find hope in Him.



Says, Maly, "They helped me to learn to love myself again. I know that God will not forsake me. He saved me."



CRISIS TO PEACE  
U.S.

FINDING PEACE  
IN THE U.S.

**STATIONED IN SOME OF THE MOST VIOLENT AREAS OF IRAQ WITH THE COALITION FORCES,** Hazim experienced all the trauma of war. He was injured while on assignment, and because of his work, his family lived in constant fear of retaliation. He knew that to keep his family safe they needed to leave.

By the time they received their refugee visas to the U.S., his wife, Amel, was 8 months pregnant and not allowed to fly. Once the baby was born, they were warned the baby's visa could take a year. With great agony, they left their new son with relatives and flew to the U.S.

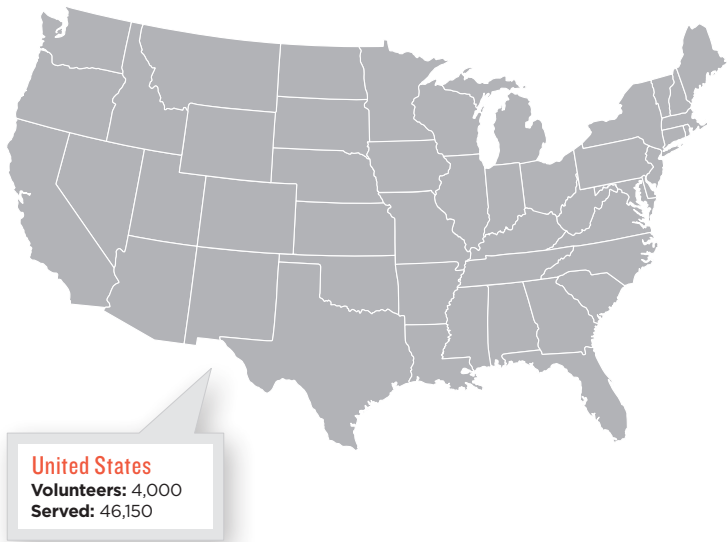
**ROMANS 12:13**  
Take care of God's needy people and welcome strangers into your home.

World Relief picked up Hazim and his family from the airport and introduced them to members of a local church who committed to walking alongside and supporting them. World Relief and the church worked to provide housing, connections, and the opportunities they needed to begin their new life.

Still, Hazim and his wife wanted desperately to bring their son to the safety of their new life in the U.S. World Relief worked to secure his visa, and with two tickets bought by their new church family, Hazim flew to Iraq to get their son.

"I was afraid to go back," he said, "I knew my life was still at risk, but I had to get my son."

It took less than 48 hours for Hazim to gather his son and board a flight back to the United States. Says Amel, "I am so happy now! I was so depressed and could only think about my baby before. When I saw my baby, I just ran and hugged him. We were all crying. It is hard, but thank God we are safe here."



**PROGRAM SPOTLIGHT:**  
**U.S. VOLUNTEERS**

Refugees often arrive in the U.S. with nothing but a backpack and enter into a new and often frightening world. Local churches in the United States play a large part in welcoming refugees, helping them to settle into their new homes, and providing a supportive community. Volunteers are often the first to greet a family off the plane and walk with them through the months of adjustment. They assist refugees and their families facing difficulties learning English, finding employment, understanding the country's laws and culture, and determining education for their children.

The impact of volunteers is far-reaching. As volunteers walk beside refugees, lasting relationships provide community, encouragement, and healing, and impact thousands of families with the love of Christ.

**Impact**

**REFUGEE & IMMIGRANT SERVICES**

**5,641** or **9.85%** of all refugees that entered the U.S in 2011 were resettled by World Relief through **22** offices.

**30,689** legal services provided to immigrants and their families.

**4,000** volunteers from hundreds of local churches welcomed refugees and their families into their churches and communities.

**70,000** hours were worked and almost **300,000** miles were driven by volunteers assisting and supporting refugees.

**ANTI-TRAFFICKING**

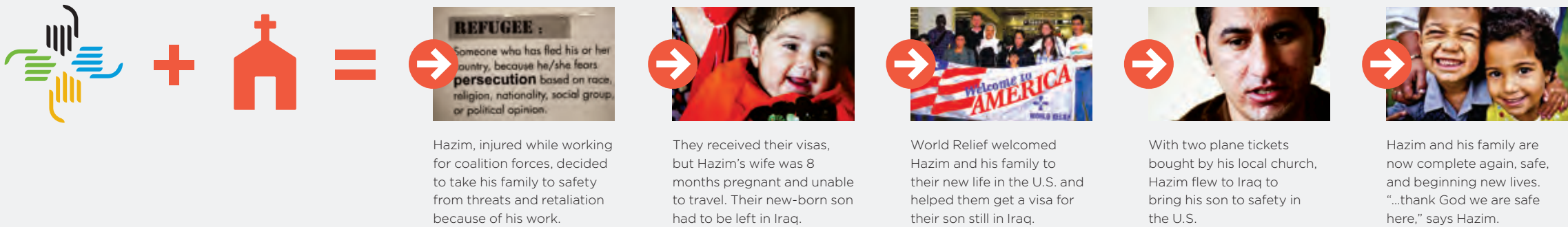
**7** World Relief offices either began or expanded Anti-Trafficking programs in 2011.

**3,049** law enforcement officials and community members were trained in awareness and prevention.

**25** trafficking victims were supported and assisted into recovery programs.

STORY OF EMPOWERMENT:

The local church is empowered to bring sustainable change through partnership with World Relief.







# HUNGER TO FOOD SECURITY

Agriculture | Agribusiness

**One in seven people in the world go to bed hungry – a greater health risk than AIDS, malaria, and tuberculosis combined. These nearly one billion people do not have consistent access to adequate quantities of nutritious food. Whether violent conflict or drought and natural disasters prevent access to food, to remain in chronic hunger can severely diminish a community's dignity and further their vulnerability to disease.**

**WITH A HEART AND VISION FOR COMMUNAL RESILIENCE** and restored dignity, churches on the front lines of the most complex food crises in our world today engage World Relief to help them empower their communities to restore their own food systems and thrive on their own land. World Relief and local churches work alongside farmers to train them in effective growing methods for better crop yields in challenging terrains. When a family is empowered to feed itself, they move not only from hunger to health, but from vulnerability to resilience.



## DEMOCRATIC REPUBLIC OF CONGO: FOOD SECURITY

Lack of access to sufficient food can often perpetuate conflict as communities struggle over scarce resources. World Relief supporters and partners have made it possible for farmers to come together in peace, learning how to increase food production and impact the countryside of eastern Democratic Republic of Congo.



COFFEE BRINGS  
SUSTAINABLE CHANGE  
IN HAITI

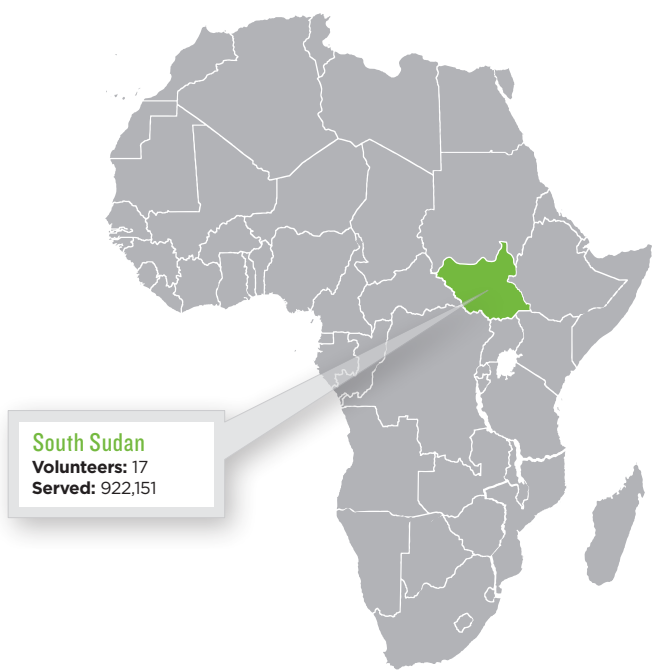
**BECAUSE OF LONG-ESTABLISHED RELATIONSHIPS WITH THE LOCAL CHURCH IN HAITI,** World Relief was positioned to immediately respond to the devastation of the 2010 earthquake. After working to dig wells, rebuild homes, and provide food and water, World Relief moved to responding to long-term needs with programming such as agriculture, farming, and sanitation.

In addition to the urban devastation of the earthquake, years of deforestation in the Haitian countryside have contributed to soil erosion, poor harvests, and lost income creating

a situation where many struggle to feed their families. Political turmoil, lack of technical support, and poor management mean that coffee production and shipment are down by 88% from their one-time high. But, World Relief’s agronomist sees hopeful change coming.

At the Thiotte coffee seedling nurseries where World Relief has germinated over 650,000 seedlings, farmers are excited and recognize that World Relief’s unique approach has potential. Jean, a co-op farmer said, “For decades, no one has helped us with the comprehensive approach you are taking. Thank you so much for what you are doing!”

Among the farmers, World Relief provides a biblically based set of trainings that include an emphasis on trust, integrity, dependence on God, and mutual cooperation, yielding long-term benefits across Haitian society.



PROGRAM SPOTLIGHT:  
SOUTH SUDAN: AGRICULTURE

More than half the population of South Sudan lives on less than one dollar per day, with over 75% relying on farming and animal husbandry. In 2009, World Relief formed farmer associations and began implementing agricultural activities focused on improving crop production. In 2011, more than 1,500 farmers in South Sudan benefited both from training and supplies, which included tree seedlings, hand tools, and watering machines.

The farmers in these associations have been trained in agronomical and management skills and are distributing seeds, tools, and planting materials to others. The association leadership also received training in organizational management to ensure the collective stays together and continues to benefit from the improved farming practices and marketing abilities of the group.

Impact

**FOOD SECURITY** is accomplished through Agriculture and Agribusiness program activities. Agriculture programs, which focus on the household level, are typically combined with other World Relief program interventions. Many may expand into Agribusiness programs that focus on farmers and farmer associations and commit to move them through three stages: formation, institutional establishment, and local operational self-sufficiency.

AGRICULTURE & AGRIBUSINESS

In 2011, World Relief committed to long-term agricultural programming in Turkana, Kenya, that will begin in 2012.

29,713 families in Sudan, South Sudan, Burundi, Malawi, and DR Congo, planted 110,543 acres.

178 families and farmers planted 58 acres in Mozambique where agriculture is expanding into agribusiness.

5,515 families and farmers Nicaragua, Zambia, Haiti, and Rwanda planted 19,665 acres and each are in one of the three stages of agribusiness growth.

NUMBER SERVED BY COUNTRY

1,000 families, 275 acres in Burundi

400 families, 100 acres in Rwanda

7,425 families, 928 acres in Democratic Republic of Congo

13,110 families, 106,400 acres in Sudan

4,800 families, 2,750 acres in South Sudan

3,378 families, 190 acres in Malawi

178 families, 58 acres in Mozambique

290 families, 25 acres in Haiti

3,808 families, 19,015 acres in Nicaragua

1,017 families, 525 acres in Zambia

ISAIAH 41:10  
Do not fear, for I am with you; do not be dismayed, for I am your God. I will strengthen you and help you; I will uphold you with my righteous right hand.

STORY OF EMPOWERMENT:

The local church is empowered to bring sustainable change through partnership with World Relief.







# DISEASE TO HEALTH

Child Development | Maternal & Child Health  
HIV/AIDS | Water & Sanitation

**Preventable diseases needlessly claim millions of men, women, and children each year in poor communities around the world – when simple health practices could save so many of these lives. Women and children are especially susceptible. Mothers and fathers desperately want to see their children healthy and thriving, but too often many have not received the knowledge or resources to do so.**

**WITH TRAINING FROM WORLD RELIEF**, local churches are the crucial network to reaching their communities. Using World Relief’s innovative Care Group Model, women are trained and equipped to reach out to their neighbors with life-changing health messages and resources. As neighbors train neighbors, this model creates a cycle of local empowerment and community-building that multiplies. Mothers are able to properly feed their children, protect them from disease, and enable them to grow up healthy – changing the face of entire communities.



## BURUNDI: AIDS

Because Bernadette, a local Burundian church member, taught her neighbor Adelaide about HIV/AIDS care through World Relief’s curriculum “Hope at Home”, Adelaide finally found the courage to get tested. As she feared, she tested positive. But knowing her status and facing her new reality with the support of her church family gave Adelaide the courage to live. After enduring great challenges, which included the loss of two babies, she finally has hope. With the support of local heroes like Bernadette and the lessons and training she received, she now understands how to appropriately care for herself and her child.



MOTHERS EMPOWERED  
IN RWANDA

ALPHONSINE IS A SINGLE MOTHER  
OF 7 CHILDREN RANGING FROM  
ONE TO THIRTEEN YEARS OLD.

Despite her strong and hardworking spirit, she struggled to provide meals and the essentials of a home her children needed. Additionally, she faced a great challenge in the constant demands that her mentally handicapped son, Daniel, put on her limited time and resources. In desperation, she often kept him inside and neglected his care and health. Alone, she was not sure who she could turn to for help.

Through her church's partnership with World Relief, she heard about the Child Development program and began volunteering immediately.

MATTHEW 18: 3-5

Jesus said: I promise you this... if you are as humble as this child, you are the greatest in the kingdom of heaven. And when you welcome one of these children because of me, you welcome me.

Alphonsine soon began to understand the value of her children and their importance in God's eyes. She began feeding them more nutritious meals and understood how to prevent sickness. She says, "Though my trainings, I learned handicapped children needed special care and special nutrition."

Once far behind his peers, Daniel, who is now in school, experienced dramatic change.

Alphonsine and her care group are using their experiences to help handicapped children in other families and formed their own association to advocate for services for their children. They have started an income-generating project to help with educational and medical expenses. What began as one woman's search for help became a wonderful example of how empowered people can multiply ministries to serve the vulnerable children in their communities.



PROGRAM SPOTLIGHT:  
INDIA - HIV/AIDS

In Salem, India, World Relief's *Families for Life* program takes a new approach to preventing HIV/AIDS - strengthening the relationships of couples through promoting faithfulness and providing tools for preventing and resolving family conflict. Pastor David and his wife, Nesapackiam, piloted *Families for Life* in their own church. "We wanted to help the poor, weak, and oppressed, and this gives local churches a way to reach out and respond to needs in their area," said Nesapackiam. Increasingly, local churches are recognizing that this is an issue of broken relationships. Pastor David's church has grown through the training, and the door has opened for him and his wife to demonstrate Christ's love as they counsel those who are affected by HIV/AIDS. "It's not just important to have a growing church anymore," he says. "We need to have a protected church and community."

Impact

CHILD  
DEVELOPMENT

69,580 children and teens were reached with messages on health, hygiene, life skills and spiritual growth through 9,473 groups led by 5,415 volunteers.

83,626 primary school students benefited from 1,201 trained teachers.

NUMBER SERVED  
BY COUNTRY

Rwanda - 5,569  
Cambodia - 42,525  
Malawi - 31,052  
Mozambique - 861  
South Sudan - 73,417  
Sudan - 24,280

HIV/AIDS

55,494 volunteers, peer educators, parents, community and church leaders and school leaders were trained to educate youth about HIV/AIDS.

69,630 individuals and youth were reached with abstinence and HIV/AIDS messages.

1,478 volunteers were trained to care for 3,804 people living with AIDS.

19,932 Orphans and Vulnerable Children (OVC) were cared for by 6,559 care givers and OVC trained volunteers.

NUMBER SERVED  
BY COUNTRY

Rwanda - 7,417  
Cambodia - 42,234

Indonesia - 9,413  
Malawi - 77,273  
Haiti - 860  
DR Congo - 2,438  
Mozambique - 10,888  
Kenya - 90,880  
India - 190  
South Sudan - 729

MATERNAL &  
CHILD HEALTH

443,369 mothers were trained by 70,287 volunteers to overcome malnutrition and avoid preventable diseases - affecting 597,945 children. 17,780 children now sleep under mosquito nets to prevent malaria.

NUMBER SERVED  
BY COUNTRY

Burundi - 145,266  
Rwanda - 618,506  
Indonesia - 71,072  
Haiti - 6,922  
Mozambique - 1,235,347  
Sudan - 86,406  
South Sudan - 415,995

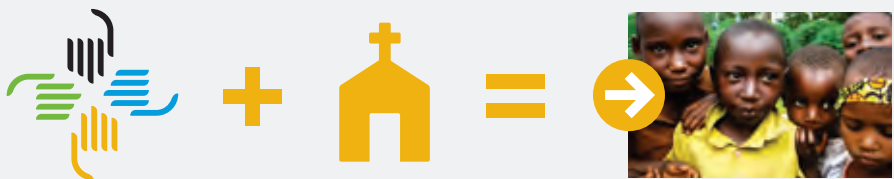
CLEAN WATER  
& WELLS

21 wells have been dug in Haiti since the 2010 earthquake, serving tens of thousands of Haitians.

4 wells were dug in Turkana, Kenya.

STORY OF EMPOWERMENT:

The local church is empowered to bring sustainable change through partnership with World Relief.



Alphonsine was left alone to care for her 7 children, one of which is her handicapped son, Daniel.



She learned of World Relief's Child Care Group and began attending to learn more about caring for her children.



Alphonsine began to understand how special Daniel is, and that he is loved by God. He also needed special care.



She began to better care for him with more nutritious meals, increased time talking with him, and taking him for walks.



Alphonsine now uses her experience with Daniel and her care group to help other families with handicapped children.





# POVERTY TO OPPORTUNITY

Microenterprise | Savings | Immigrants

There are currently 1.3 billion people living below the line of extreme poverty – defined as living on less than \$1.25 per day. Understandably, these families are among the most vulnerable. Parents lack even the most basic opportunities to work and provide for their families – let alone begin saving funds to protect their families. The lack of access to vital skills, capital, and resources plunges entire communities into systemic poverty – stripping them of dignity and sentencing them to the margins of society. Without a sustainable source of income, families remain unstable, dependent on hand-outs, and vulnerable to the many challenges of poverty.

## A SMALL LOAN FROM ONE OF WORLD RELIEF'S MICROENTERPRISE INSTITUTIONS

around the world gives each entrepreneur the capital, training, and support they need to join their local economy. Each loan recipient – usually a vulnerable woman – is part of a loan group of their peers and local church members. This connection creates a strong support system and ensures low default rates. As businesses thrive, children can attend school and households can begin saving. With millions of dollars loaned, over 300,000 individuals in thousands of communities are now building savings programs – moving them from poverty and dependence to opportunity and independence.



## KENYA - SAVINGS FOR LIFE

Through *Savings for Life*, Regina, a single mother, is improving her economic situation. But the impact of the program goes even further. When Regina fell ill, her group members visited her in the hospital, giving her a gift of 500 Kenyan Shillings from their “Social Fund” to help her through her illness. These women become a community that empowers and supports its members.



HOPE THROUGH  
EMPOWERMENT IN  
MOZAMBIQUE

**AT THE YOUNG AGE OF 16, MERCIA IS THE MAIN CAREGIVER** for her chronically ill mother and younger brothers, her reality since the passing of their father 8 years ago. When not in school, Mercia spends much of her time caring for her mother – a time-consuming task that did not allow for much else.

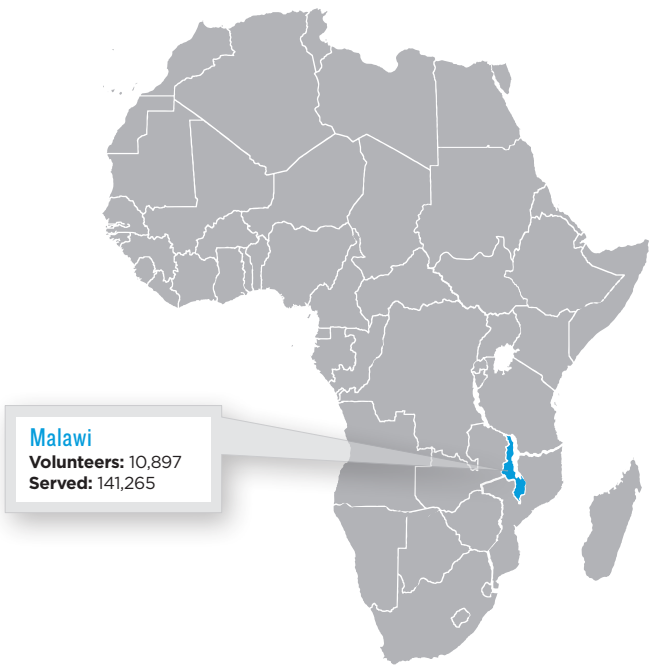
Her difficult and vulnerable situation was noticed by the World Relief Orphans and Vulnerable Children program members. In addition to providing her with emotional and spiritual support, they assessed her situation to connect her with programs that could empower and help her.

**PROVERBS 14:31**  
If you mistreat the poor, you insult your Creator;  
if you are kind to them, you show him respect.

Through a church trained in World Relief’s microfinance program, Mercia received training on running a small business and a small loan and startup kit to sell soft drink products in the market.

Very quickly, her family’s circumstances began to change. “I’m happy because I know that my mother will not stop the medication due to lack of food,” says Mercia. With consistent income, she and her brothers now have food and are able to buy school supplies. A budding entrepreneur, Mercia has been able to help her mother save up some extra money and inventory so they can expand their business to new areas.

Mercia’s hope is that many other vulnerable families can benefit from the assistance she received. “I am grateful together with my family to be given such an opportunity...to change our lives, and I would like to encourage World Relief to continue to assist the other community orphans and vulnerable children in need.”



PROGRAM SPOTLIGHT:  
MALAWI – MICROENTERPRISE

In Malawi, Ntchisi Baptist Church has a support group for those living with AIDS. Women living with AIDS are especially vulnerable and typically live below the poverty line. Eager to provide for their families, the church’s group joined World Relief’s training in microenterprise and began a piggery. Ten members took a loan of three pigs and received training in pig management and business development concepts. The group raised 29 pigs within one year – and members were soon able to repay their loan in-kind to World Relief.

In 2011, they began distributing their pigs to individual members of the support group, and now each of the members has a pig house. One group member, Modesto, exclaimed, “I thank God because I am now able to contribute positively to the well-being of my family and community - because through World Relief’s program, the church has empowered me. I plan to help more women understand these programs so that they can benefit.”

Impact

SAVINGS LED MICROFINANCE

In many cases our savings and loan programs are not standalone efforts. Rather, they are integrated with other World Relief programs such as HIV/AIDS prevention, Orphans and Vulnerable Children care and support, and Maternal and Child Health that comprehensively address the full needs of each specific community.

To this end, World Relief often establishes partnerships with local nonprofit organizations and church networks to increase the geographic reach and social impact. Through Dutabarane, a network of churches and our most extensive savings partner in Burundi, over 40,000 savings group members have been trained to date.

- 18,907 community members were trained in partnership with Dutabarane in Burundi. 12,013 of these members are women.
- 2,341 community members were trained in Kenya.
- 2,430 community members were trained in Rwanda.
- 2,112 community members were trained in Malawi.

NUMBER SERVED BY COUNTRY			
Burundi	113,442	Rwanda	14,580
Kenya	14,046	Malawi	12,672

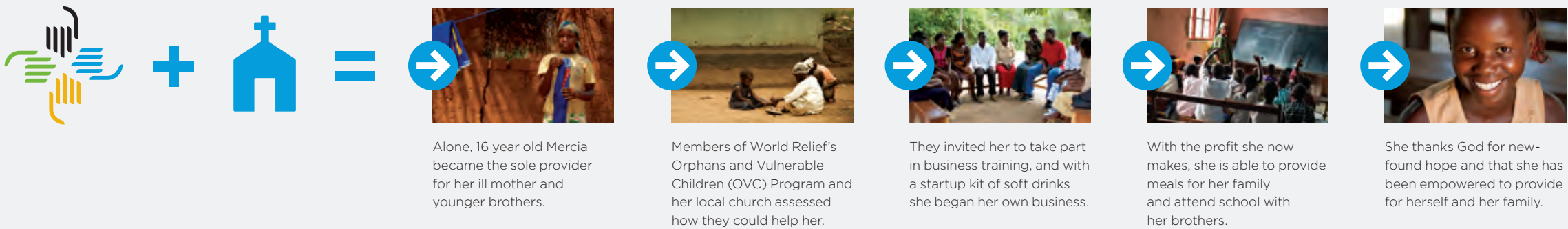
WORLD RELIEF’S NETWORK OF  
MICROFINANCE INSTITUTIONS (MFI)

Through locally governed microfinance institutions, World Relief provides small loans, trainings and support for individuals working toward self-sufficiency. For people with little or no assets, this provides an opportunity to expand a business. Below are countries in which World Relief and its network of institutions has engaged communities with a variety of microfinance programs. Over 90% of World Relief’s 385,256 MFI clients are female.

NUMBERS OF CLIENTS BY COUNTRY			
Burundi	19,068	Cambodia	56,836
DR Congo	10,628	India	3,194
Rwanda	117,883	Honduras	12,762
Liberia	15,164	Kosovo	4,730
Bangladesh	143,491	Zambia	1,500

STORY OF EMPOWERMENT:

The local church is empowered to bring sustainable change through partnership with World Relief.





POVERTY TO OPPORTUNITY  
U.S.

HOPE THROUGH A  
NEW LIFE IN THE U.S.

AS AN UNDOCUMENTED  
IMMIGRANT WITH AN ABUSIVE  
HUSBAND, JULIA LIVED

**IN FEAR** – fear of her husband, fear for her children’s safety, and fear of deportation and separation from her children. Her husband, as a U.S. citizen, had full custody of their two daughters.

Following poor legal advice, Julia returned to Mexico to apply for a visa only to discover that she would be separated from her children for at least another 10 years.

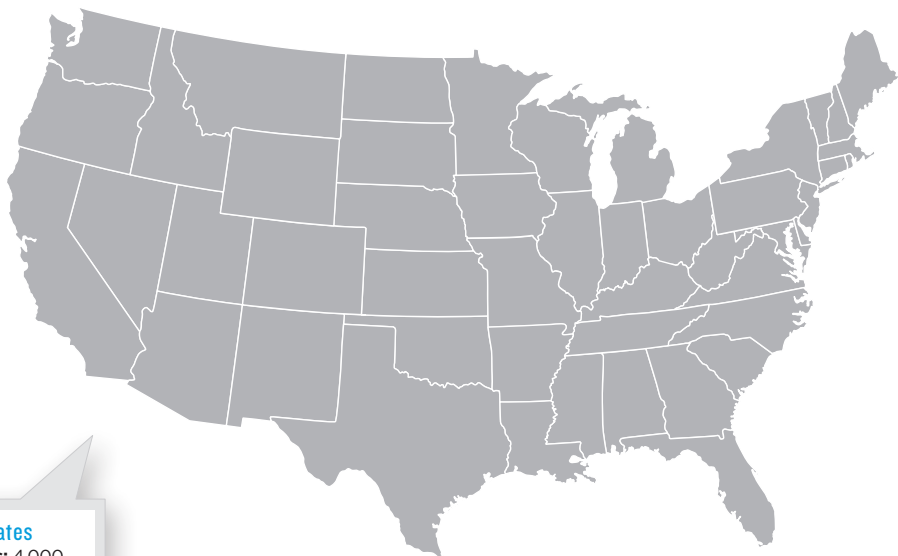
Julia’s fear for her children’s safety continued to grow as she learned that her daughters were often hungry and too afraid of their father to

ask for food. Desperate, she decided she could no longer be separated from her daughters and attempted to cross the border – twice.

Back in the U.S., Julia approached World Relief, but feared her legal status would deny her the right to ask for the safety of her children and herself. World Relief told her she had a strong petition under the Violence Against Women Act (VAWA) and became her advocate.

Overcoming her fear for the sake of her daughters, Julia now has freedom she didn’t have before. With help from World Relief’s Immigration Counselor, she gained legal work authorization, can now support her children independent from an abusive relationship, and has the opportunity to begin a new life with her daughters.

**LEVITICUS 19: 33-34**  
Don’t mistreat any foreigners who live in your land. Instead, treat them as well as you treat citizens and love them as much as you love yourself.



United States  
Volunteers: 4,000  
Served: 46,150

PROGRAM SPOTLIGHT:  
ADVOCACY

In the United States, being an advocate for the most vulnerable has meant speaking up for immigrants – regardless of their status. As churches increasingly welcome immigrants and refugees into their communities, they put faces and names with the people and families who are caught in a broken system.

Jenny Yang, World Relief’s Director of Advocacy and Policy, and Matthew Soerens, U.S. Church Training Specialist understand advocacy. Together they co-authored the book *Welcoming the Stranger: Justice, Compassion and Truth in the Immigration Debate*. According to Jenny, being an advocate means educating the Christian community on what it means to be the hands and feet of Christ – to be hope and light to the stranger.

Grounded in the teachings of Scripture, Jenny and Matthew share about God’s care and concern for the immigrants, and about His call to the local church to respond in service and advocacy. “Being an advocate for the vulnerable is a matter of stewardship - being stewards of our influence to change broken systems and laws for the common good,” says Jenny.

Impact

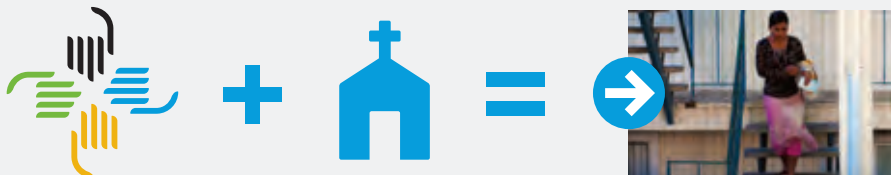
LEGAL  
SERVICES

30,689 legal services provided to immigrants and their families.

Jenny Yang is a frequent advocate on Capitol Hill and works with government leaders to lead change on immigration and refugee policy.

STORY OF EMPOWERMENT:

The local church is empowered to bring sustainable change through partnership with World Relief.



Julia, an undocumented immigrant, had few legal options available to her to protect herself or her daughters from her abusive husband.



World Relief met with Julia and informed her of her right to ask for protection under the Violence Against Women Act (VAWA).



Due to legal issues, Julia was arrested while filing for VAWA status and moved to a deportation facility.



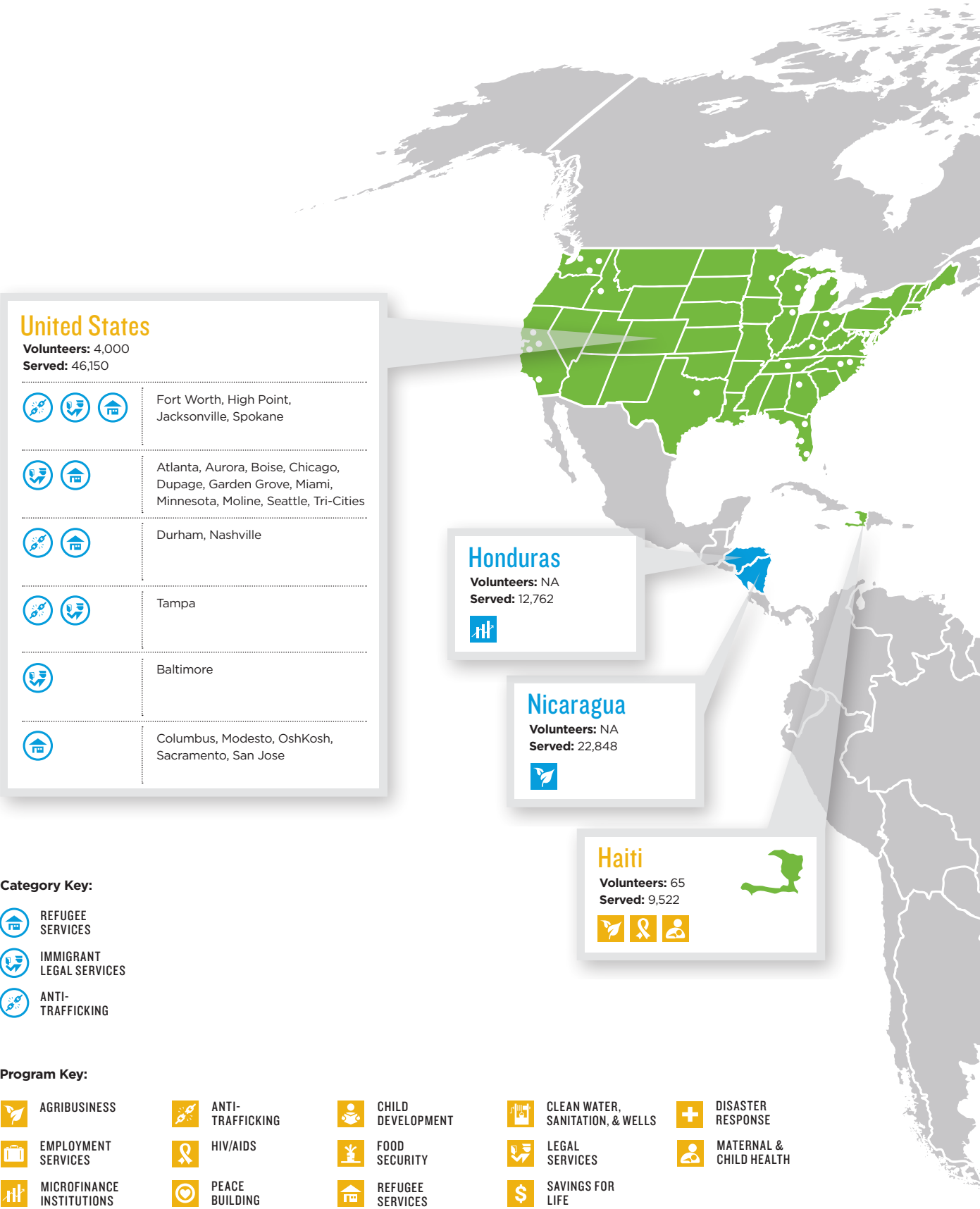
World Relief staff worked with authorities to have her released under VAWA protection and reunited with her daughters that day.



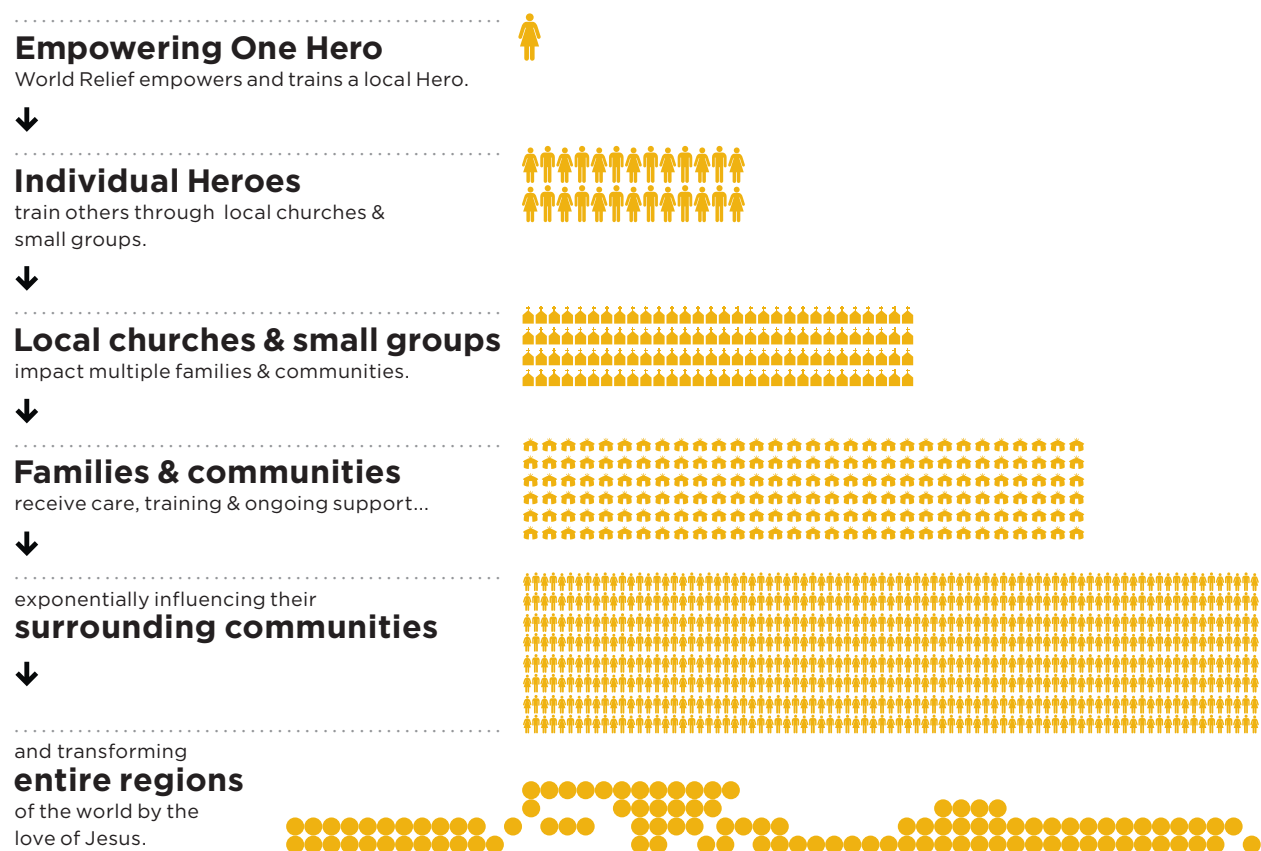
Julia no longer lives in fear, but instead is now authorized to work and support her children away from her abusive husband.



# Global Reach and Impact



# Training World Relief Heroes to empower families, churches and communities—ultimately transforming entire regions.

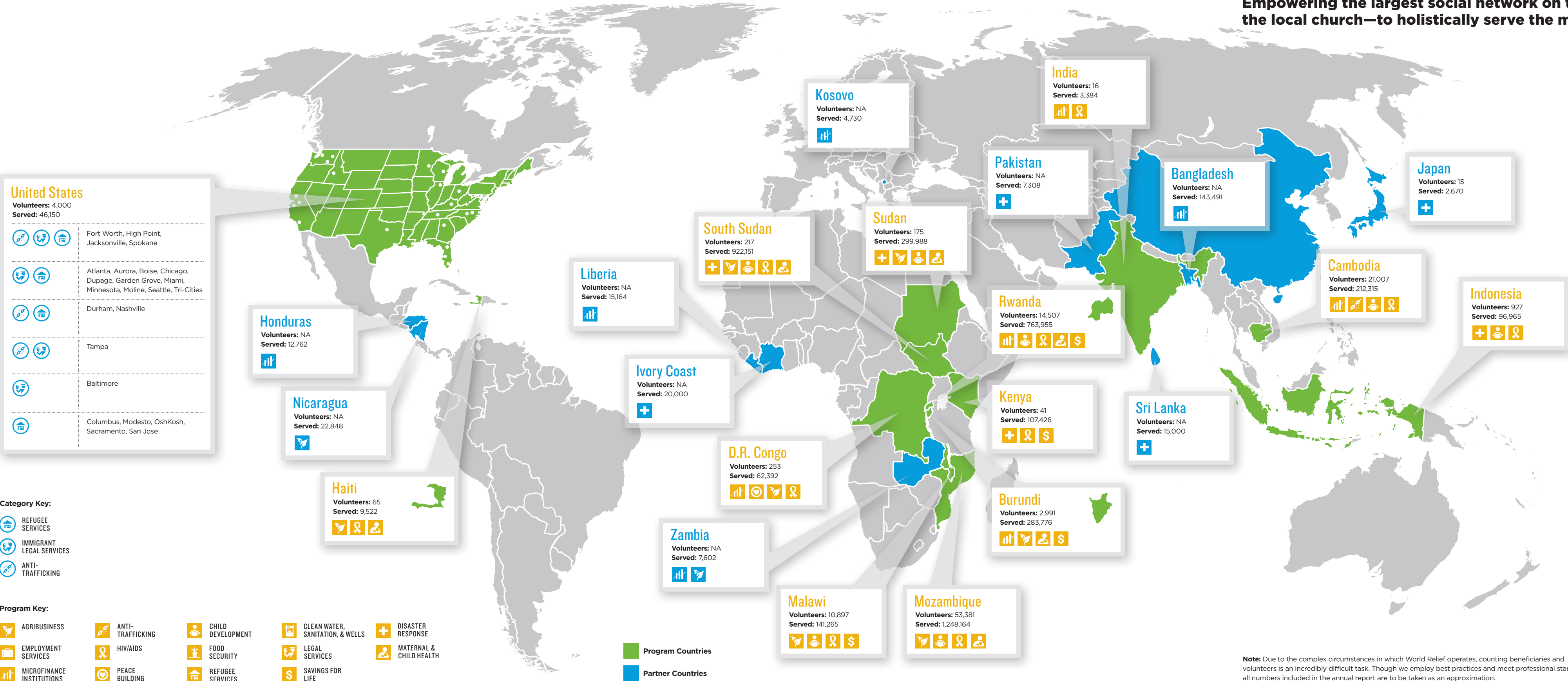




# Global Reach and Impact

2,000 staff equipping 100,000 Heroes serving 4,000,000 people.

Empowering the largest social network on the planet—the local church—to holistically serve the most vulnerable.



**Note:** Due to the complex circumstances in which World Relief operates, counting beneficiaries and volunteers is an incredibly difficult task. Though we employ best practices and meet professional standards, all numbers included in the annual report are to be taken as an approximation.



# Program Descriptions



## REFUGEE SERVICES

World Relief is the only evangelical refugee resettlement agency in America, resettling 9.85% of all refugees - survivors of persecution - who came to the U.S. in 2011. With 22 offices across the U.S., our staff and volunteers from local churches come alongside refugees as advocates, helping them adjust to the culture, find employment, learn English, take steps towards citizenship and build a future for themselves and their children.



## ANTI-TRAFFICKING (U.S.)

Since 2004, World Relief has partnered with local law enforcement to rescue and provide comprehensive services to survivors of trafficking in the U.S. and trained thousands of community members on how to identify victims. As the second largest and fastest growing criminal industry, human trafficking has led to the enslavement of nearly 27 million people globally. A person is trafficked over U.S. borders every 10 minutes. In response to this stark reality, in 2003 World Relief partnered to launch the *Faith Alliance Against Slavery and Trafficking (FAAST)*, a group of Christian organizations that collaborate to design programs, curricula, and training to prevent trafficking and help survivors rebuild their lives.



## ANTI-TRAFFICKING (INTERNATIONAL)

Messages on trafficking prevention and protection are an integral element of the anti-trafficking initiatives World Relief staff in Cambodia brings to its youth clubs and groups. Lessons focus on the tricks of traffickers, the value of children, and tips for migrating safely. Through a wide network of cell churches and volunteers, World Relief's anti-trafficking messages effectively reach tens of thousands of vulnerable people in at-risk communities in Cambodia.



## PEACE BUILDING

Churches are the key to peace throughout eastern DR Congo. Although conflict remains a real threat in many areas, the number of incidents and violent deaths is declining. World Relief and U.S. churches partner with 600 Congolese churches to provide peace-building training to 220 church and community leaders. Church leaders from previously rival villages have experienced transformation and serve together beyond the barriers of tribes and denominations.



## DISASTER RESPONSE

Interventions devoted to empowering local churches provide effective post-disaster and disaster-mitigation assistance to vulnerable and disaster-affected communities through project funding, technical assistance, training, mentorship, and project identification and implementation. After the initial disaster response, World Relief engages and trains community leaders in disaster risk assessment, mitigation, and protection.



## FOOD SECURITY

More than 1.3 billion people go to sleep hungry every night. Droughts, poor farming techniques, regional violence, and war can all contribute to food insecurity and scarcity. World Relief steps into these situations to assist communities with current food needs while teaching them how to protect themselves from future food scarcity through preparation, planning, and improved farming techniques. To ensure sustainability, World Relief provides high-quality seeds and seedlings, marketing assistance, training around the use of food rations for community works projects, as well as vocational and technical trainings.



## AGRIBUSINESS

Around the world, many live day-to-day, feeding their families through subsistence agriculture without the ability to plan for the future, protect against unexpected expenses, or increase income over time. Agribusiness focuses on engaging farmers and farmer associations with the long-term goal of profitable farming through the use of larger plots for increased incomes from higher crop yields and sales. World Relief's agribusiness model is designed so that a separate agribusiness entity is eventually established to work alongside farmer associations and farmers seeking to become self-sustaining and independent.



## CHILD DEVELOPMENT

World Relief's church-centered Child Development programs impact the lives of tens of thousands in Cambodia, Mozambique, and Malawi - fostering physical, emotional and spiritual growth. Using Bible stories, staff and volunteers teach children about health and hygiene and how to develop important life skills. With an extended family of support, children are protected, nurtured, and encouraged for years to come, shaping a generation with Christian values and leadership qualities.

# Program Descriptions



## HIV/AIDS

Praised by former First Lady Laura Bush, World Relief’s HIV/AIDS prevention program *Mobilizing Youth for Life* stands at the forefront of the battle against HIV/AIDS. The comprehensive strategy focuses on mobilizing local churches to effectively educate, teach abstinence and marital fidelity, fight stigma, and care for those affected. Through the Hope at Home program, congregations are equipped to look after orphans, widows, and the vulnerable. *More than 30 million people have died worldwide from AIDS-related causes since the epidemic began, but World Relief is empowering local churches to respond effectively and with compassion.*



## MATERNAL & CHILD HEALTH

10 million children under the age of five die annually - mostly from preventable causes. World Relief’s Maternal and Child Health Programs presently serve millions of people in 9 countries. Using the our Care Group Model methodology, World Relief works with local churches, grass roots communities, and governmental health services to tackle the complex problems of poverty that affect health. This model changes entire communities by cascading vital information through trained groups of 10 to 15 community health volunteers who educate their families and neighbors. This model empowers mothers to overcome malnutrition and avoid preventable diseases to decrease child mortality. These mothers, in turn, become trainers and experts in nutrition, giving them a voice in their households, churches, and communities.



## CLEAN WATER, SANITATION, AND WELLS

Access to clean water for a family means protection from water-borne diseases, dehydration, and long and dangerous walks to water sources. World Relief worked with U.S. and local church partners to set-up wells around the world. Local staff teach communities how to maintain the pumps and systems for long-term sustainability. World Relief trainings teach about the importance of using clean water as it affects health, nutrition, and child mortality rates.



## MICROFINANCE INSTITUTIONS

World Relief works with socially-motivated microfinance institutions in post-conflict and post-disaster areas to provide access to much needed financial services for the poor. These institutions provide training as well as savings and loan products and services which empower micro entrepreneurs to grow their small businesses and improve their family livelihoods.



## SAVINGS FOR LIFE

In rural areas, the lack of banks, along with high fees and unattainable requirements, excludes poorer clientele from growing their savings. World Relief’s *Savings for Life™* (SFL) program provides training and forms local savings groups to equip the poorest individuals and communities to save, prepare for emergencies, start or expand small businesses, and respond to seasonal changes in cash flow.



## EMPLOYMENT SERVICES

With long-term relationships and strong reputations with local employers, World Relief provides employment services for arriving refugees. Staff work with adults to help secure full-time work, provide training, and develop resources so that refugees can achieve stability and move toward meaningful vocations. Employment-counseling ensures successful job retention by addressing problems and concerns. The chance to work and work well gives dignity, and World Relief stands with the refugees in this journey.



## LEGAL SERVICES

World Relief’s Immigrant Technical Unit provides services to help the church and our local offices address the complexities of the U.S. immigration process. Staff, including immigration attorneys, conduct “learn and discern” opportunities with local churches to help them begin the immigration discussion and provide trainings to those who want to obtain Board of Immigration Appeals (BIA) accreditation. The Technical Unit provides immigration processing assistance to those seeking help with religious worker petitions and low-cost assistance to immigrants and refugees from around the world, while keeping clients well-informed of their rights, responsibilities, and legal options under the law.





**THE JUSTICE CONFERENCE**

In 2011 World Relief, in partnership with Kilns College, launched the Justice Conference, a movement gathering thousands from around the world to dialogue on issues of justice such as human trafficking, slavery, poverty, HIV/AIDS and human rights, featuring internationally acclaimed speakers, hundreds of humanitarian organizations and dozens of pre-conference workshops. Over 5,000 individuals have since attended with more than 6,000 anticipated for the 2013 conference located in Philadelphia.

# 2011 Events

**MISSION ON OUR DOORSTEP**

Held in Chicago, this multi-church conference equips pastors, full-time missionaries, immigrant leaders, lay people, and others exploring how to get involved in reaching out to refugees and immigrants in our neighborhoods.

**RACE 2 END SLAVERY**

World Relief Spokane planned an event to coincide with Spokane’s “Bloomsday Run” to promote their newly established Anti-Trafficking program. Over 450 individuals joined World Relief to promote our “Race 2 End Slavery” by wearing t-shirts advertising they were “running for their lives” to end slavery in Spokane.

**REFUGEE ART AUCTION AND FASHION SHOW**

World Relief Spokane held Refugee Art Auction and Fashion shows featuring the artistic talents and cultural dress from refugees living in the community.

**WORLD RELIEF ANNUAL BENEFIT**

World Relief DuPage/Aurora held its third Annual Benefit. World Relief staff, including CEO Stephan Bauman and former refugee Durmomo Gary, shared their experiences and passion for the work of World Relief. The benefit raised 75% of the local office’s remaining fundraising goal for 2011.

**RUN WITH THE NATIONS 5K**

Run With The Nations is an annual charity 5K run/walk co-hosted by World Relief Nashville in celebration of World Refugee Day where hundreds of residents and refugees from around the world participate.

**RIDE FOR REFUGE**

In this DuPage, Illinois, fundraiser, bikers attached pictures of refugees onto their bikes and took on 15, 30, 45 and 60 mile challenges to raise awareness.

**REFUGEE SIMULATION**

Designed to facilitate the challenges and frustrations a refugee would encounter when entering the U.S., this program helps Americans step into the shoes of a refugee, experiencing a small glimpse of what life is like to flee a home and enter into a completely new culture.

**RACE FOR CONGO**

The Race For Congo was a 7 day, 2,700 mile relay bike ride across the U.S. to raise awareness and support for the Democratic Republic of Congo (DRC). The team comprised eight riders from World Relief and three U.S. church partners. The Race generated more than \$100,000 for peace-building, gender-based violence prevention, church mobilization, and other vital work in the DRC.



# Statement of Financial Health

## from the SVP - Finance, HR & Admin/CFO

**AFTER ALMOST SEVENTY YEARS, WORLD RELIEF'S COMMITMENT TO MISSION IS EVIDENCED**

in the careful financial stewardship to which our Board and Management adhere. We believe that as stewards of God's resources, it is our mandate to leverage the finances with which we are entrusted in a manner that pleases Him, and most effectively and efficiently, impacts our beneficiaries.

In 2011 World Relief continued to thrive in an increasingly challenging financial environment. Total revenue for the year was \$65.2 million and private revenue, a consistent indicator for fundamental organizational health, remained strong at \$19.4 million, although slightly down from the previous year.

*Excluding disaster funding relating to the 2010 Haiti earthquake, which contributed \$6.9 million of revenue in FY10, private revenue increased close to 25%.*

Finally, we are pleased to report that fundraising, management and general expenses (overhead) were significantly reduced by 19%, from \$10.4 million in 2010 to \$8.7 million in 2011. This reduction

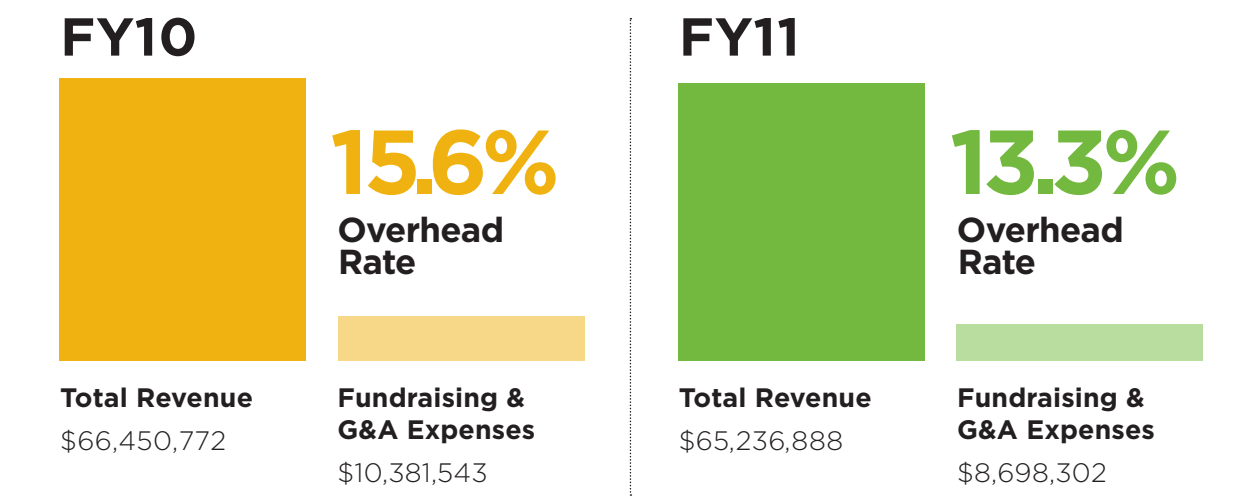
is due in part to the consolidation of several core operational components. World Relief has carefully managed its overhead rate, which also fell from 15.6% (2010) to 13.3% (2011). These results are a reflection of management's strong efforts to leverage funding for program activity, and address unnecessary operating expenses across the organization.

Thank you for standing with us as we stand for the vulnerable.

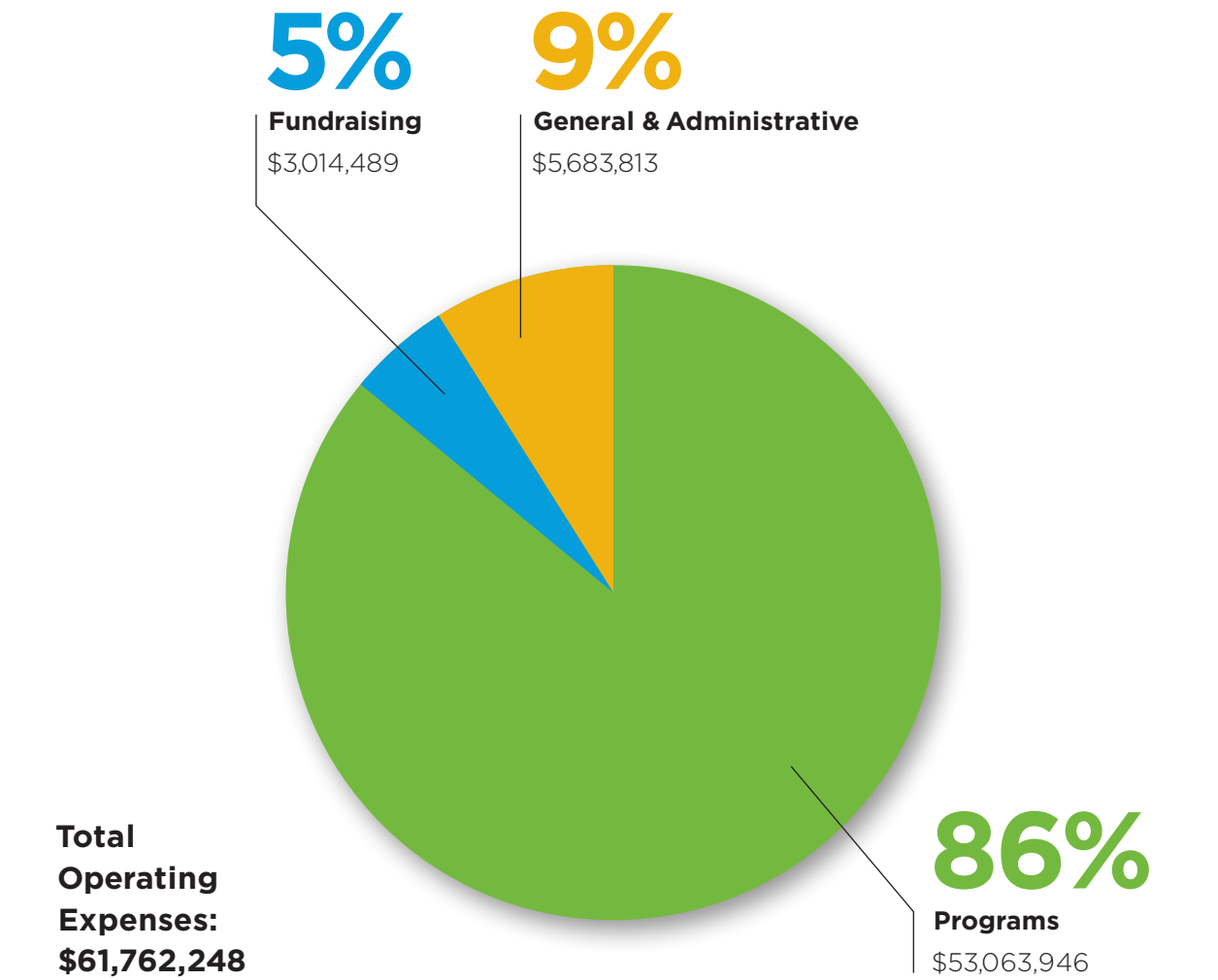


Barry Howard  
Chief Financial Officer  
World Relief

### Revenue



### Expenses





# Financials

## Statement of Financial Position

For the year ending September 30, 2011 \*\*

Assets	2011
Cash and cash equivalents	\$ 8,654,820
Investments, at market	\$ 186,094
Receivables:	
Grants	\$ 3,178,937
Other	\$ 264,397
Microenterprise and agricultural loans – net	\$ 4,631,350
Prepaid expenses and other assets	\$ 673,709
Minority interest in net assets	\$ 883,449
Plant and equipment – net of accumulated depreciation	\$ 3,351,164
Assets of entity held for sale	\$ 43,826,378
Assets of discontinued operations	\$ 6,744,706
<b>Total assets</b>	<b>\$ 72,395,004</b>

## Liabilities and Net Assets

Liabilities	2011
Accounts payable and accrued liabilities	\$ 2,832,819
Deferred revenue	\$ 291,745
Agricultural assets to be transferred	–
Long-term debt:	
General	\$ 2,319,839
Microenterprise/Agricultural development	\$ 2,469,228
Other liabilities	\$ 1,010,031
Liabilities of entity held for sale	\$ 35,646,968
Liabilities of discontinued operations	\$ 3,964,964
<b>Total liabilities</b>	<b>\$ 48,535,594</b>

Net Assets	2011
Unrestricted	
Common stock, \$100 par value; 500 shares authorized; 10 shares issued and outstanding	\$ 1,000
Non-controlling interest	\$ 2,207,604
Net assets	\$ 16,657,257
<b>Total unrestricted net assets</b>	<b>\$ 18,865,861</b>
Temporarily restricted net assets	\$ 4,993,549
<b>Total net assets</b>	<b>\$ 23,859,410</b>
	<b>\$ 72,395,004</b>

## Statement of Activities and Changes in Net Assets

Support and Revenue	Unrestricted	Temporarily Restricted	2011 Total
Contributions and non U.S. federal, state, and local government grants	\$ 3,814,206	\$ 15,589,049	\$ 19,403,255
U.S. federal, state, and local government grants	\$ 31,037,682	–	\$ 31,037,682
MED banking revenue	\$ 11,242,591	–	\$ 11,242,591
Other revenue	\$ 3,553,360		\$ 3,553,360
Net assets released from restrictions	\$ 14,717,311	(\$ 14,717,311)	–
<b>Total support and revenue</b>	<b>\$ 64,365,150</b>	<b>\$ 871,738</b>	<b>\$ 65,236,888</b>

Expenses			
Program Ministries:			
USA Programs	\$ 25,578,021	–	\$ 25,578,021
Overseas Programs	\$ 21,220,658	–	\$ 21,220,658
Disaster Response	\$ 6,265,267	–	\$ 6,265,267
<b>Total program ministries</b>	<b>\$ 53,063,946</b>	<b>–</b>	<b>\$ 53,063,946</b>
Support Ministries:			
General and administrative	\$ 5,683,813	–	\$ 5,683,813
Fundraising	\$ 3,014,489		\$ 3,014,489
<b>Total support ministries</b>	<b>\$ 8,698,302</b>	<b>–</b>	<b>\$ 8,698,302</b>

<b>Total expenses</b>	<b>\$ 61,762,248</b>	<b>–</b>	<b>\$ 61,762,248</b>
<b>Excess of revenue over expenses</b>	<b>\$ 2,602,902</b>	<b>\$ 871,738</b>	<b>\$ 3,474,640</b>

Other changes			
Loss on discontinued operations	(\$ 347,054)	–	(\$ 347,054)
Loss on impairment of discontinued operations	(\$ 1,208,477)	–	(\$ 1,208,477)
<b>Change in net assets</b>	<b>\$ 1,047,371</b>	<b>\$ 871,738</b>	<b>\$ 1,919,109</b>

Net Assets			
<b>Beginning of year</b>	<b>\$ 17,818,490</b>	<b>\$ 4,121,811</b>	<b>\$ 21,940,301</b>
<b>End of year</b>	<b>\$ 18,865,861</b>	<b>\$ 4,993,549</b>	<b>\$ 23,859,410</b>



A higher standard.  
A higher purpose.

**\*\* Please note that this statement is abbreviated.**

The complete audited financial statements with auditor's opinion and notes are available from our website: [www.WorldRelief.org](http://www.WorldRelief.org).

You may also write to:

World Relief  
Attn: Donor Services  
7 E Baltimore Street  
Baltimore, MD 21202

# From the Chairman

EACH MEMBER OF THE BOARD OF WORLD RELIEF FEELS A DEEP SENSE OF PRIVILEGE AND RESPONSIBILITY

in our service to World Relief. Together, we steward a vision for changing the world through the timeless message of the gospel, acted out in both word and deed through the agency of the local church. We see the power of this vision as it is embodied by our president and his team, released in over 2000 staff and amplified through more than 100,000 volunteers in service to over 4 million vulnerable people.

None of these efforts could have been realized if it were not for the commitment of you, our donors, church partners, foundations, and global partners. You have empowered our staff around the world who serve so ably on your behalf; extending your compassion into places most of us cannot reach on our own. Please know how deeply grateful we are for your partnership.

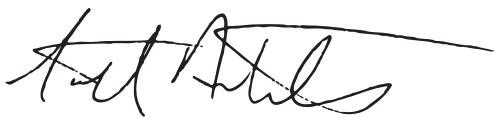
I am pleased to report that the Board has affirmed and applauded the organization's new strategic direction that will guide World Relief to new levels.

Under Stephan Bauman's leadership, we have seen a fresh approach to excellence – from empowering our staff to become high performance leaders around the world to measuring the value of our impact on the ground, we see a future that is strong, sustainable and deeply rooted in our calling.

Today, World Relief remains true to our past while defining our future – to pursue a biblical justice, to be the hands and feet of Christ to those who are crying out for hope.

On behalf of the Board of Trustees of World Relief, we thank you for standing with us as we stand with the vulnerable.

Scott Arbeiter



Chair  
World Relief Board of Trustees

# Board of Directors

CHAIRMAN  
Rev. Scott Arbeiter,  
Elmbrook Church

SECRETARY  
Rev. John Chung  
Park Street Church

VICE CHAIRMAN  
Steve Moore,  
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Kathy Vaselkiv

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Genworth Long Term Care

Bill Westrate,  
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Rev. Dr. Casely Essamuah,  
Bay Area Community Church

# World Relief Leadership

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President/CEO

JOHN GICHINGA  
Director - Spiritual Formation/Chaplain

BARRY HOWARD  
SVP - Finance, HR & Administration/CFO

DON GOLDEN  
VP - Church Engagement

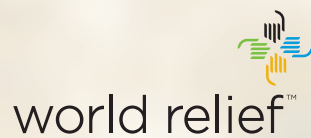
DAN KOSTEN  
SVP - U.S. Programs

CONNIE FAIRCHILD  
VP - Advancement

KEVIN SANDERSON  
SVP - International Programs/CIO

PHIL SMITH  
VP - Marketing, Communications & Partner Services





# [manifesto]

## **There is too much suffering in our world.**

Every year hundreds of thousands of victims are forced to flee their homes.

Every day poverty prevents hundreds of millions of people worldwide from meeting basic needs. Every 3.6 seconds someone dies from hunger.

While many are heroically doing something, God longs for the broadest, most diverse social network on the planet — the Church — to rise up like never before to engage in the great causes of our time. To feed the hungry. To heal the sick. To stand for the vulnerable. To meet the needs of our neighbors as Jesus desires. God is calling individuals, communities, and the Church to champion the cause of the poor. At World Relief, our calling is to stand with Churches to serve the most vulnerable.

[www.worldrelief.org](http://www.worldrelief.org)

**STAND**/FOR THE VULNERABLE™

