

# Housing Deferment

## Frequently Asked Questions:

### **Residential tenants - The loss of income must be related to the impacts of COVID-19 due to the following:**

- The tenant is sick with COVID or taking care of a member of the household who has COVID
- The tenant experienced a lay-off, loss of hours, or other income reduction due to COVID
- The tenant complied with a recommendation from a government agency to stay at home, self-quarantine, or avoid congregating with others
- Tenant had to miss work to care for a home-bound school-age child

### **What is the tenant required to do?**

- Notified the landlord in writing before the day rent is due that the tenant has suffered a loss of income due to COVID-19 and will be unable to pay the full amount of rent due.
- Provide documentation to prove loss of income. (payroll checks, statement of a reduction by manager, etc)
- Pays the remaining portion of rent owed that the tenant is able to pay based on the amount of income received. For example, if the tenant owes \$1,500 in rent and the tenant suffered a \$500 wage loss in March, the tenant would pay the landlord \$1,000 for April rent.

### **When must tenant pay back rent?**

- Tenants who were afforded eviction protection will have up to 120 days after the expiration of the Governor's Executive Order to pay their landlord all unpaid rent.

### **Who can I contact for more information?**

- If you have questions or need additional information, please contact the Tenant Protection Program at (916)808-8121 or via email at [tpp@cityofsacramento.org](mailto:tpp@cityofsacramento.org). You can also visit: [www.cityofsacramento.org/TPP](http://www.cityofsacramento.org/TPP)