

# DO YOU NEED HELP PAYING RENT OR UTILITIES?

If you are a renter in Shelby County, owe rent or have a utility cut-off notice and meet the income requirements, you may be eligible for help.

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## WAYS TO APPLY

The application is open the 1st-15th of every month.

**Apply online at [home901.org](http://home901.org)**

or at our

**Language Help Center**

Translators will be available the first two Wednesdays every month from 5:30-7:30 PM at

World Relief Memphis  
5340 Quince Rd, Suite A  
Memphis, TN 38119

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For questions about the Language Help Center  
Email [MemCommunityAmbassadors@wr.org](mailto:MemCommunityAmbassadors@wr.org)

# EMERGENCY RENT AND UTILITY ASSISTANCE

Please bring ALL the required items below. If you are missing one, we cannot complete your application.

**If you have questions, text home901 or casa (para Español) to 21000 or call the help line at 211**

## 1. Required Information

- Social Security Number (Optional, put 000 in place of it)
- First and Signature Page of Lease to prove that you are a Renter
- Valid Email Account
- Your Landlord's Email address (REQUIRED)

**If you do not have a lease, a written statement that you are a tenant will suffice.**

## 2. Explain your direct or indirect hardship due to COVID-19 after March 2020

**Examples include but are not limited to:**

- Having to take off from work to take care of children
- Written Explanation of Covid-19 impact
- Increased Risk of Covid-19 due to pre-existing health conditions.
- Bank statement showing you make less money as a result of the pandemic
- Positive COVID test or hospitalization record
- funeral expenses for a Covid-19 related death
- Any reduction in income due to COVID-19

## 3. Proof of income

**\*Show ALL sources of income for ALL individuals in the household.**

**It can be any of the documents below.**

- Pay stubs, letter from employer stating wages, W2
- 2020 tax return, bank statement
- Write a signed letter stating employment or that you have no income.
- Social security check, unemployment benefits, pension benefits, child support, disability
- SNAP or WIC benefits, EBT card statement

## 4. Applying for rental assistance

**\*Please bring ALL of the following:**

- Document from your landlord with the total amount you owe
- Eviction notice if you have one

## 5. Applying for utility assistance

**\*Please bring ALL of the following:**

- Your MLGW bill showing your name and account number. Must be in your or the co-applicant's name.
- Cut-off notice if you have one.