

United for Ukraine FAQs

The information below attempts to answer many of the most frequently asked questions about public benefits for which Ukrainian Humanitarian Parolees (UHPs) are eligible, and what Office of Refugee Resettlement services UHPs may receive through World Relief. Please note that this information is relevant ONLY for UHPs. It is NOT applicable to Ukrainians with other immigration statuses.

Question: What public benefits are UHPs eligible for?

Answer: FNS/Foodstamps, Medicaid and Cash Assistance

Question: How do we apply for public benefits?

Answer: In person at DSS offices or online at <https://epass.nc.gov/>. To proceed, you will need to create a NCID account at <https://ncid.nc.gov/>. Once an application has been submitted, you can follow up with your county's DSS office.

Question: How can a UHP apply for a social security number?

Answer: Applications can be submitted in person at a social security office within the county the individual is residing. Appointments are not required.

Question: How do UHPs get their Employment Authorization Document?

Answer: Complete I-765, available on the USCIS website

Question: How does a UHP complete the requirement to get a TB screening within 10 days?

Answer: TB screenings can be completed at the Health Department of the county in which the UHP is residing.

Question: I am a sponsor. How do I know what I should do next?

Answer: Welcome.US created a checklist for all the ways you can help a new arrival begin their lives here. Please visit <https://ukraine.welcome.us/resources> for this and other welcome resources.

Question: I am a UHP but my sponsor is struggling to help me. What should I do?

Answer: Please see below for ways that WR may be able to help. In addition, any Ukrainian humanitarian parolee in the United States can access the Uniting for Ukraine Support Line by calling (407) 591-3963, Monday-Friday 9am-5pm EST

Question: Are UHPs eligible for resettlement services?

Answer: UHPs are not eligible for initial resettlement services. Sponsors agree to provide the equivalent of initial resettlement services when they apply to sponsor a case. Housing, essential needs, assistance applying for benefits, connection to medical care, etc., are all responsibilities sponsors agree to assume. Services for which UHPs may be eligible for at WR are meant to complement the assistance provided by sponsors, rather than replace it.

Question: What services can World Relief Durham provide to help UHPs?

Answer: World Relief Durham offers many services which UHPs are eligible to receive. These services are intended to complement the support that sponsors provide. Services may include:

- Case management support for those with intensive medical needs or other acute vulnerabilities
- Financial literacy classes
- Employment readiness classes
- Health and wellness classes
- Mental health support groups
- Parenting classes
- Employment assistance once Employment Authorization Documents have been obtained.

To learn more about enrolling in any of the above classes or services, please contact Rebecca Evens at revens@wr.org