

Transportation Team

Opportunities are listed in GREEN on Track it Forward

How do I Sign-up?

- Go to the events tab in Track it Forward
- Click on a GREEN calendar event of your choice
- Click the sign-up button
- You will receive a confirmation email with the volunteer opportunity information-- please make sure to read all of the details AND any attachment.

Transportation Details

- Each transportation team volunteer opportunity will list all of the details you need to know (pick-up location, appointment time, pick-up time, DOB, client name(s), appointment location, client phone number, language, etc.) and will also include an attachment with everything that you need to know about that type of appointment.
- **PLEASE REVIEW ALL THE DETAILS AND ATTACHMENTS BEFORE YOUR APPOINTMENT!**

FAQs

- **Do I need to walk into the appointment with the client?**
 - Yes! Walk alongside the family through check-in and wait in the waiting area.
- **Do I need to pay for medications?**
 - No! You are never expected to. The client will either have cash to pay or you can let Elisabeth know to tell the case manager to pick up at a later time.
- **How should I respond if the client(s) make requests not related to the trip?**
 - Sometimes, the family you are driving will ask to stop for groceries, go to a park, invite you into their home, etc. You are NOT required to say yes to these requests. If you have extra time and want to, feel free to say yes. Know that often additional stops/visits will take longer than you expect. With that said, we encourage you to invest in their lives and let them invest in yours. *If at any point you feel unsafe, say "no" and leave the situation.
- **How do you fasten baby carriers to your car?**
 - Every family will have a car seat/booster seat for their children who need them. If the family does not bring them with them out of the house, ask them to go back in and grab them. They should also all know how to install and secure their children in the car seat.