

## Arrivals Checklist Details

Arrival	Stock home with groceries prior to refugee(s) arrival
	Meet family at airport upon arrival
	Provide transportation from airport to home
	Prepare or purchase a culturally appropriate, ready-to-eat meal for refugee(s) on their day of arrival

### Stock home with groceries prior to refugee(s) arrival

We welcome families from all over the world. In order to help them feel welcomed, we purchase groceries for their home before they arrive. Check out our list of “[Dry and Fresh Foods by Country](#)” to see what you can get ready for the family you are partnered with! Please save the receipts and send us a copy so we can reimburse you.

Halal meat can be purchased at many stores throughout Western NY. We encourage you to call ahead to make sure a non-Halal market has meet available at the time, as some grocery stores only carry them some of the time. Click on [this link](#) to find out more about Halal food.

### Meet family at airport upon arrival

One of the most incredible moments our staff and volunteers get to experience is airport arrivals. Being welcomed, or not welcomed, is also a moment that every newly arrived family remembers, even though they are often very hungry and tired.

There is a specific process that our case workers follow to welcome families. Check out our [How to Do an Airport Arrival](#) to learn more about how you can play a role.

### Provide transportation from airport to home

After we meet a family at the airport, we drive them to their home to get some food. This is often a great opportunity for volunteers who have passed their Motor Vehicle Registration (MVR) check to assist the case worker in providing transportation for the family and/or luggage to their first home. As always, please remember that you are not allowed to be alone with minor(s) without an adult present.

### Prepare or purchase a culturally appropriate, ready-to-eat meal for refugee(s) on their day of arrival

When we welcome a family at the airport they are often very hungry. To make them feel welcomed, we bring them home to a culturally appropriate, ready-to-eat meal for them. If the family has a U.S. Tie, often that individual/family will get this meal ready. If they don't, we will purchase a culturally appropriate meal for the family.

We are continually updating our list of restaurants we recommend, so reach out to your WR contact so we can give you a recommendation! For this meal, we ask that you make it only if you have significant experience with cooking that particular culture's food. If you purchase the meal, *please save the receipt and send us a copy so we can reimburse you.*