

General Checklist Details

General	Assist family shopping at Saint's Place
	Teach and assist with <u>grocery shopping</u>
	Assist in securing a cell phone (if desired)
	Help get acquainted with local life and culture
	Procure car seats and booster seats for children (if applicable)

Assist family shopping at Saint's Place

In addition to furniture and furnishings, Saint's Place provides clothing for all of our clients. Our case workers usually set up an appointment to visit Saint's Place in the first seven days a family is in Western NY. This is an exciting and long day, as it can take a few hours for larger families to do their shopping. All the clothing is completely free for our clients, and clients often have the opportunity to return to Saint's Place a second time in their first year to get additional clothing for the change of seasons.

Each family member will typically receive 2-3 bags of clothing to take home with them. This is important to know when transporting the family back! If you are unable to fit all of the bags in your car, you can make a trip back to Saints Place without the family, or a case worker can pick up the bags later. We recommend two members of your team sign up together if you're partnered with a larger family. Check out our [What you Need to Know about Saint's Place Guide](#) to learn more!

Teach and assist with grocery shopping

Going shopping with clients is a lot of fun and can build strong relationships. You might even learn about a new food. When you take a family shopping, we recommend that you go to the closest grocery store, and point out the bus stops along the way, so that our clients can shop for themselves as quickly as possible. If the family is looking for additional cultural foods that are not nearby, taking them to a local cultural market can be an amazing additional way to welcome them. Check out our [Grocery Shopping Orientation](#) to learn more!

Assist in securing a cell phone (if desired)

We purchase cell phones for at least the Primary Applicant (PA) in each case. The cell phones we purchase work well but are not the newest models or name brands. *If you have a nice, working, unlocked phone* that can work on any network and would like to donate to us to set up for our clients, let us know.

Help get acquainted with local life and culture

Western NY is an amazing place to live! There is so much to do and see, and our four seasons add a beautiful richness to our yearly rhythms. When our clients arrive though, they often don't know where they are nor what to do. This can be especially challenging for families arriving in the summer when school is out, as they will all be alone together in the house.

One of the best ways you can welcome our new neighbors is by inviting them to join you on trips to some of your favorite places. Did you know that if someone shows their EBT Card, they can get discounted admittance into many amazing places! Check out our [Rochester Guide](#) for free, discounted, and affordable things to do with a newly arrived family.

Don't let our guides hinder you though. Be creative, and take time to ask the family what they would like to do or show you! If you find somewhere/something that others *have* to do, let us know and we'll add it to our list! *If you invite a client/family to do something in Western NY, please expect to pay for it.*

Procure car seats and booster seats for children (if applicable)

Even though our clients don't have cars when they arrive, we try to give each family car seats and booster seats for their children who need them. This allows them to have their own means to ride with volunteers, staff, and friends to different places.

For safety reasons, we prefer all seats to be new. The costs of these adds up though. If your team has the ability to purchase [car seats](#) and/or [booster seats](#) for the family you are partnered with, that would be amazing! You can also look at the reviews for the seats linked above to see how to attach them to your car.