

TRANSPORTATION ALLY – Dallas/Fort Worth, TX

Goal

Provide transportation for refugees and other immigrants to important appointments and local agencies as needed as they integrate here in the DFW area.

Primary Duties and Responsibilities

- Sign up for a Transportation Ally event through the Volunteer Portal
- After signing up, you will receive a volunteer request form from the Volunteer Coordinator
- If needing a World Relief van to transport a family or individual:
 - Collect the van and keys at the World Relief office
 - Ensure proper booster or car seats have been collected and are properly installed – *if applicable*
 - Return the van & key immediately to the World Relief office once the appointment has ended and the client(s) has been taken home
- If using a personal vehicle:
 - Ensure proper booster or car seats are used
- Ensure the client(s) has all needed documents as stated in the volunteer request form
- ***Depending on the type of request, the volunteer may need to assist the client at the facility. Instructions regarding these circumstances will be provided.***

Secondary Duties and Responsibilities

- Complete all onboarding steps in the Volunteer Portal:
 - Background Check – *5 mins*
 - Local Live Orientation – *1.5 hrs*
 - E-Learning – *45 mins*
 - References – *2 mins*
- Review confidentiality statement and policies in the National Volunteer Handbook
- Log hours in the Volunteer Portal
- Report any concerns or conflicts to the Volunteer Coordinator

Time Requirements

Volunteers can sign up for this opportunity whenever they have availability to serve. Requests are posted 48-72 hours before the day of the appointment. In unique cases, opportunities may be posted farther in advance.

Location

Locations vary due to the client's residence and drop-off locations. Basic coordinates will be posted in the Volunteer Portal so volunteers can plan ahead.

Work Environment

Volunteers will be regularly driving within local refugee communities and will have the opportunity to engage with both adults and children during transportation. Under certain circumstances, volunteers will be asked to assist the client with check-ins or direct them to their appointment inside a facility.

Skill & Qualification Requirements

Volunteers must hold a clean driving record and background check in order to transport clients.

Orientation & Training

Volunteers signing up as a Transportation Ally for the first time will have a one-on-one with the Volunteer Coordinator to review the volunteer request form, car seat and booster laws, and any other questions the volunteer may have.

Supervision & Support

The Volunteer Coordinator will work one-on-one with the volunteer up until the day of the task. The volunteer will have access to a caseworker on the day of the task in case there are any questions or concerns about the task. Volunteers will be in the field transporting clients independently.

How to Apply with Links

You can apply for this role by visiting <https://worldrelief.org/texas/get-involved/volunteer-application/>. For questions about this role, please email volunteertexas@wr.org.

Why Volunteer with Us?

The Impact of the Role

During the first year of refugees and other immigrants' arrival to the United States, there are many important appointments they are required to attend. Transportation often proves to be an obstacle for clients as they are trying to access these services. However, Transportation Allies help provide a much-needed resource for clients during their integration process here in the DFW area. Along the way, we hope that volunteers will also develop relationships that transform lives for all involved.

Goals for the Role

- Relational development
- Resettlement and integration support
- Better access to local resources

The Benefits Volunteers Will Receive

- Cultural understanding
- Cross-cultural engagement
- Empowerment
- Transformative relationships