

Mental Health Support



Genesee Behavioral Health

222 Alexander St, Suite 100

Rochester, NY 14607

(585) 922- 7770

Walk-In: Tues/Thurs 8:00 am-10:00 am

Pediatric walk-in: M/W/F 8:00 am-10:30 am

Please bring your insurance card and a photo ID.



St. Mary's Access and Crisis Center

65 Genesee St.

Rochester, NY 14611

(585) 368- 3950

Hours: Monday-Sunday 9:00 am-9:00 pm

No Appointment Needed

Adults 18 and over who need care may come to the Access and Crisis Center without an appointment on a walk-in basis. You may also call ahead to be accepted as soon as space is available. If there is a wait, we can give you an estimate of the current wait time before you can be seen.

Our licensed clinicians can assist you with problem solving and safety planning, and they can connect you to other programs and resources for a variety of ongoing mental health and substance use conditions.

If possible, please bring a copy of your insurance card and a photo ID



Catholic Family Mental Health Clinic

87 N. Clinton Ave.

Rochester, NY 14604

(585) 262-7000

Mental Health Open Access Hours (87 N Clinton Ave., Rochester, NY 14604):

Monday, 1:00pm - 3:00pm

Tuesday, Wednesday, Thursday, 9:00am - 11:00am

When visiting in person, please bring your insurance card and a photo ID. If you have any questions, please contact their intake department at (585) 238-8699.




Evelyn Brandon Health Center

81 Lake Avenue

Rochester, NY 14608

(585) 922-8040

Hours: Monday/Thursday 8:30 am-2:30 pm

- No appointment necessary during walk-in hours
- Please bring identification/insurance cards
-  Pediatric Friendly