

RESETTLEMENT SUPPORT



HELP ACCLIMATE OUR NEIGHBORS TO THEIR NEW HOME AND HELP THEM OVERCOME VARIOUS BARRIERS TO ACCESS THE SERVICES AND RESOURCES THEY NEED

ROLE OF THE VOLUNTEER:

Serve World Relief (WR) clients in various ways by providing direct client care and administrative services.

HOW IT WORKS:

TIME COMMITMENT:

Resettlement support volunteers will serve on a schedule (e.g. one day per week) and help the caseworkers serve the clients. The volunteer coordinator will send the tasks scheduled for the day they are serving the day prior. Most tasks will be scheduled in advance, while others may arise at the last minute.

VOLUNTEER RESPONSIBILITIES:

In collaboration with WR staff, you'll:

- Give transportation to appointments
- Host bus orientations
- Go to the grocery store with clients
- Perform welfare checks
- Deliver donations
- Assist with administrative tasks

VOLUNTEER EXPECTATIONS:

- Understand and commit to following all World Relief policies and procedures
- All resettlement support volunteers **MUST** have a cleared Motor Vehicle Record check on file
- Always practice safe and defensive driving techniques, including the use of seatbelts for all passengers and car seats (will be provided by WR when necessary)
- Communicate promptly with WR staff of any circumstances that may prevent the completion of the task(s)
- Uphold the dignity, value, and respect of each member of your assigned family
- Practice openness and sensitivity toward other worldviews, cultures, and languages
- Log all volunteer time and mileage

APPLICATION PROCESS:

- [Submit a volunteer application](#)
- Complete World Relief's volunteer onboarding process
- Receive role specific training to equip you with the information and tools you'll need

HAVE ADDITIONAL QUESTIONS:

Please email us at volunteertexas@wr.org and we would be happy to answer them for you!